

Dear Procter and Gamble Professional customer,

Due to the Swine Flu outbreak, we have received several requests for information on the efficacy of our cleaning products on viruses and other pathogens. We are therefore reaching out to you with some basics on the Swine Flu and its transmission– taken from the Centers for Disease Control & Prevention (www.cdc.gov) and the Department of US Health and Human Services (www.hhs.gov) – as well as some background on P&G Professional's line up of disinfecting and cleaning products.

We hope that you will find this information helpful with your businesses' cleaning needs during this time of concern.

Thank you.

The P&G Professional Team

HUMAN SWINE INFLUENZA: BASIC INFORMATION

The following information on Swine Flu is from the United States Centers for Disease Control and Prevention (CDC). More information on the current Swine Flu investigation can be found from the CDC and other public health organizations at the links provided in the text below.

What is Swine Flu?

Swine Influenza (Swine Flu) is a respiratory disease of pigs caused by type A influenza viruses that causes regular flu outbreaks in pigs. People do not normally get Swine Flu, but human infections can and do happen. Swine Flu viruses have been reported to spread from person-to-person, but in the past, this transmission was limited and not sustained beyond three people.

In late March and early April 2009, cases of human infection with swine influenza A (H1N1) viruses were first reported in Southern California and near San Antonio, Texas. Other U.S. states have reported cases of Swine Flu infection in humans and cases have been reported internationally as well. An updated case count of confirmed Swine Flu infections in the United States is kept at <http://www.cdc.gov/swineflu/investigation.htm>. CDC and local and state health agencies are working together to investigate this situation.

CDC has determined that this swine influenza A (H1N1) virus is contagious and is spreading from human to human. However, at this time, it not known how easily the virus spreads between people.

How does Swine Flu spread?

Spread of this swine influenza A (H1N1) virus is thought to be happening in the same way that seasonal flu spreads. Flu viruses are spread mainly from person to person through coughing or sneezing of people with influenza. Sometimes people may become infected by touching something with flu viruses on it and then touching their mouth or nose.

How can someone with the flu infect someone else?

Infected people may be able to infect others beginning 1 day before symptoms develop and up to 7 or more days after becoming sick. That means that you may be able to pass on the flu to someone else before you know you are sick, as well as while you are sick.

What can I do to protect myself from getting sick?

There is no vaccine available right now to protect against Swine Flu. There are everyday actions that can help prevent the spread of germs that cause respiratory illnesses like influenza. Take these everyday steps to protect your health:

- Cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in the trash after you use it.
- **Wash your hands often with soap and water**, especially after you cough or sneeze. Alcohol-based hand cleaners are also effective.
- Avoid touching your eyes, nose or mouth. Germs spread this way.
- Try to avoid close contact with sick people.
- If you get sick with influenza, CDC recommends that you stay home from work or school and limit contact with others to keep from infecting them.

Can I get swine influenza from preparing or eating pork?

No. Swine influenza viruses are not spread by food. You cannot get swine influenza from eating pork or pork products. Eating properly handled and cooked pork products is safe.

P&G PROFESSIONAL'S SANITATION PROGRAM

P&G's comprehensive sanitation program (including products and procedures) for the foodservice and janitorial businesses are designed to help prevent the general transmission of viruses and other pathogens that cause illness.

We recommend cleaning and disinfecting surfaces with P&G Professional, EPA-registered hospital detergent / disinfectants, paying particular attention to those that are frequently touched (especially in customer or high use areas). Examples include:

Shopping cart handles	Door knobs/handle	Sink faucets	Food trays
Counter tops	Phones	Chairs Tables	Handrails
Elevator buttons	Light switches	Workout equipment	Cash Registers
Toilet handles	Office equipment		

Does P&G have disinfecting products that kill Swine Flu?

On May 1, the EPA posted information on their website listing over 500 disinfectant products registered for use on hard, non-porous surfaces against influenza A viruses. EPA believes, based on available scientific information, that the currently registered influenza A virus products will be effective against the 2009-H1N1 flu strain and other influenza A virus strains on hard, non-porous surfaces.

The following P&G products are listed among the products the EPA has cited as being effective against the 2009-H1N1 flu strain:

- **Spic and Span Disinfecting All-Purpose Spray and Glass Cleaner** (ready to use form)
EPA Registration Number 6836-245-3573
- **Spic and Span Disinfecting All-Purpose Spray and Glass Cleaner** (concentrate form)
EPA Registration Number 6836-244-3573
- **P&G Pro Line Disinfecting Floor Cleaner** (with optional usage as a spray product)
EPA Registration Number 8155-23-3573
- **Clean Quick Broad Range Quaternary Sanitizer** (following disinfection procedures)
EPA Registration Number 6836-278-3573

For safe and effective use of these products, always follow label instructions for these products, paying special attention to the product's dilution rate (if applicable) and contact time.

Products that may help you meet your cleaning needs

Personal Hygiene:



- **Safeguard® Hand Soap** – Soap and water should be used to frequently wash hands. Washing your hands for at least 20 seconds is known to reduce the spread of germs.



- **DCT Hand Sanitizer** - Can be considered for use in customer and/or worker areas. Recommended when soap and water are not available. This product conforms to the CDC recommendations as an alcohol based topical hand sanitizer.

Surface Cleaning and Disinfection:



- *Spic & Span® Disinfecting All-Purpose Spray and Glass Cleaner* – Should be used to clean and disinfect dry surfaces, focusing on those that are frequently touched by multiple people. EPA registration number 6836-244-3573.



- *Comet® Disinfecting Bathroom Cleaner* – Should be used to clean and disinfect surfaces exposed to water (showers, sinks, etc.) EPA registration number 3573-54.

General Surface Cleaning:



- *Comet® Cleaner with Bleach* – Can be used to clean multiple surfaces, focusing on those that are frequently touched by multiple people. This product is not a registered disinfectant; however, it does contain sufficient levels of sodium hypochlorite bleach that conform to CDC disinfectant recommendations.

Surface Sanitization:



Clean Quick® Sanitizers (quaternary ammonium and chlorine based) – Can be used to sanitize surfaces. Epa registration numbers 1275-27-3573 (chlorine sanitizer and cleaner), 10634-19-3573 (packets), 6836-278-3573 (broad range quat sanitizer red).

Floor Disinfection



- *P&G Pro Line Disinfectant Floor Cleaner* - Combines activity of dialkyl quat with powerful cleaning agents, buffered to a neutral pH for no-rinse cleaning and disinfecting. One-step cleaner, disinfectant, and deodorizer. Can also be diluted for spray usage. EPA registration number 8155-23-3573.

Toilet Cleaning



- *Mr. Clean Toilet Bowl Disinfectant / P&G Pro Line Thickened Acid Toilet Bowl Cleaner* - Ultra-thick detergents and highly effective acid formulae removes and helps keep toilet bowls and urinals free of hard water build-up. Both products clean, disinfect, deodorize and remove mineral deposit and rust. EPA registration numbers 3573-53 and 8155-6-3573.

How to get more information on P&G Professional's products

For more information on proper use of these products and other P&G products, refer to your Procter & Gamble Professional sanitation procedure manual or call the toll free numbers **1-800-332-RSVP** or **1-888-4PG-PROLINE**

Where can I get more information on Swine Flu?

For more information, please refer to included information and guideline documents generated by the Centers for Disease Control and Prevention (CDC) and other public health organizations:

CDC's Swine Flu information: <http://www.cdc.gov/swineflu/>

US Department of Health and Human Services: Pandemic Influenza Plan:
<http://www.hhs.gov/pandemicflu/plan/>

Occupational Safety and Health Administration: Pandemic Influenza Preparedness and Response Guidance:
<http://www.osha.gov/dsg/guidance/avian-flu.html>